COLLEGE BUS SERVICES

Willunga Charter and Parent App

The College partners with Willunga Charter to provide our bus services.

Willunga Charter is a South Australian family-owned and operated company, which has grown from small beginnings to being one of the state's leading bus companies, whose focus is student transportation. Established in 1977, they have grown from providing a single bus route, to today, servicing a broad range of public and private education providers in South Australia via their large fleet of modern buses.

Bus Passes and Willunga Charter Parent App

Our partnership with Willunga Charter includes a parent app available to our families for all bus routes. As a result, the College operates a 'Tap On - Tap Off' Smartcard system that allows the College and our families to monitor students bus usage.

The current cost structure will remain unchanged, and for new families to the college a cost per trip for your child will be determined at the time of issuing the Smartcard. The standard trip cost is determined based on the distance being travelled to, and from the college. It will be either a $2.00, $3.00 or $4.00 charge per trip dependant on distance.

The overall management, including payment for travelling on the school bus, will be retained in house by the College and all bus enquiries must be directed to the Main Administration. The Willunga Charter App will enable families to receive real-time notifications of their child/ren's travel. Please visit the Willunga Charter website and go to the 'Our App' page for further information on the App and how to download it, or click here.

To enable the system to work effectively, students must have their bus pass with them each day before boarding their bus.

What To Do Now

1. Each student who will be travelling on a school bus will need to attend the Main Administration Office to collect their Smartcard prior to utilising the service. Cards will not be able to be shared between siblings.
2. Top up your Smartcard credit prior to travel.
3. Once the Smartcard has been issued, parents are encouraged to download the Willunga Charter App asper the instructions provided above. Please ensure that you use your HOME email address(s) you have supplied the college to create your account.

If there is an issue in accessing the App, please contact the Main Administration Office for assistance.

Topping Up Your Smartcard

To ensure uninterrupted travel on the college buses, parents will be required to ensure that an appropriate credit balance is maintained on their child's card to cover their expected level of travel. Card balances are accessible via the App and low balance warnings will be messaged to parents once a card reaches a certain low value threshold

Topping up your card must be actioned via the College Accounts Department, by purchasing travel credit starting at a minimum value of $50.00. Larger amounts of credit can be purchased to cover those students who are frequent travellers and those who are charged higher value per trip costs.

As per the current bus pass arrangements, travel credit will be charged to your account and payment is required when it appears on your next account statement.

If a Smartcard has been lost or no longer works, a new card will need to be purchased from the College Finance Office at a cost of $5.50 each. Please note that the initial card issued to a student will be complimentary.

For Your Information

All College bus routes and stops are available for viewing on the Willunga Charter website:
https://willungacharter.com.au/school/woodcroft-college/

Code of Conduct is available on the Woodcroft College website:
woodcroft.sa.edu.au/enrolment/school-services/#bus-service

Should you have any queries regarding the college bus service, or the new smartcard system, please don't hesitate to contact the Main Administration Office on 8322 2333.